

From: Penelope.Brown@met.police.uk on behalf of Licensing-XH@met.police.uk
Sent: 31 October 2023 14:07
To: licensing@hillingdon.gov.uk
Subject: RE: New Premises Licence application - Saki, Ruislip Manor

Dear Licensing,

The Police Licensing Team wish to submit an objection regarding the new premises licence application at Saki, Unit 2, 8 Victoria Road, Ruislip, HA4 0AA.

The reasons for this relate to problems that have already been encountered at the venue and with the applicant.

Below is a brief summary of our most recent dealings with Miss Atkinson and this venue:

- On 19/08/2023 there was a Temporary Event at the venue between 18:00 and 00:00 hours that was managed by the applicant, Miss Charlotte Atkinson. We were made aware that at this event there were issues including the levels of intoxication of patrons with vomit seen, people smoking cannabis and loud music causing a disturbance which was a statutory noise nuisance.
- On 26/09/2023 Police Licensing held a meeting with Miss Atkinson to discuss the concerns from the event and plans for the premises. During this meeting Miss Atkinson was asked if she was a personal licence holder and she said that she had done some training and a course and thought she probably was, but she was not sure. Her uncertainty did not instil confidence. She is a personal licence holder.

- [REDACTED]
[REDACTED] he also did not inform the Local Authority of the change of address for her personal licence. I called her mobile three times and emailed twice to ask about this. On the fourth call I got a response where Miss Atkinson told me she had done the licensing course around a year ago and didn't know about her obligations.

It is my opinion that Miss Atkinson has a lack of experience and knowledge around managing a licensed premises and does not understand the magnitude of the responsibility in doing so. I do not have any confidence that she will be able to successfully uphold the licensing objectives if this premises licence was granted. The issues from the last event, as described, support this belief.

Further details from relevant police reports can and will be provided should a hearing be scheduled for this application.

Kind regards,
Penny

Penny Brown PC 3267WA
West Area Police Licensing Officer, Hillingdon (XH)
Metropolitan Police Service, West Area.

Ruislip Police Station, The Oaks, Ruislip, Middlesex, HA4 7LE.

w: www.met.police.uk

e: Penelope.Brown@met.pnn.police.uk

e: Licensing-XH@met.pnn.police.uk

From: licensing <licensing@hillingdon.gov.uk>

Sent: 04 October 2023 15:35

To: ASB Investigations <asbinvestigations@hillingdon.gov.uk>; Agnes Forster <AForster@hillingdon.gov.uk>; Amanda Gibbons <agibbons@hillingdon.gov.uk>; Christine Khacherian <CKhacherian@hillingdon.gov.uk>; Navida Khanum <nkhanum@hillingdon.gov.uk>; EPTeam <EPTeam@Hillingdon.gov.uk>; food healthandsafety <foodhealthandsafety@hillingdon.gov.uk>; formsadmin.london@hse.gov.uk; FSR-AdminSupport@london-fire.gov.uk; ISD Alcohol Licensing <alcohol@homeoffice.gov.uk>; licensing <licensing@hillingdon.gov.uk>; Licensing - XH <Licensing-XH@met.police.uk>; Lois King <LKing@hillingdon.gov.uk>; Planning <planning@hillingdon.gov.uk>; Safeguarding children Admin <safeguardingchildrenadmin@hillingdon.gov.uk>; Shikha Sharma <SSharma4@hillingdon.gov.uk>; Trading Standards <tradingstandards@hillingdon.gov.uk>

Subject: New Premises Licence application - Saki, Ruislip Manor

Dear Responsible Authorities

LICENSING ACT 2003

As consultees to the licensing process, please be advised that this department has received an application for a new premises licence for the following premises:

Saki
8 Victoria Road
Ruislip Manor
HA4 0AA

The application and supporting documents are attached for your review.

The consultation period will end on 1st November 2023 and any relevant representations to this application must be received by this date. We are unable to accept any representations received after this date or any representations that are not relevant.

Relevant representations need to relate to the one or more of the four licensing objectives, which are:

- Crime and disorder
- Prevention of children from harm
- Public safety
- Prevention of public nuisance.

Please contact the Licensing Service for further information on 01895 277433 or licensing@hillingdon.gov.uk

Regards

Kerry

Licensing Service
London Borough of Hillingdon
3S/08 Civic Centre
High Street
Uxbridge UB8 1UW
tel: internal: 7433
tel: external: 01895 277433

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HILLINGDON
LONDON

Mrs Lois King
Licensing Officer
The Licensing Service
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge
UB8 1UW

Date: 27th October 2023

Dear Mrs King,

LICENSING ACT 2003
SAKI, UNIT 2, 8 VICTORIA ROAD, RUISLIP HA4 0AA

I am writing to you as the Officer duly authorised to make representations on behalf of the Licensing Authority, in relation to the application for a new premises licence submitted by Miss Charlotte Atkinson.

The application proposes for the sale of alcohol 11:00 to 00:00 hours Sunday to Thursday and 11:00 to 01:00 hours Friday and Saturday. Miss Atkinson has also applied for regulated entertainment in the form of the performance of dance, live music and recorded music for the same times. Furthermore, Miss Atkinson proposes to provide late night refreshment from 23:00 to 00:00 hours Sunday to Thursday and 23:00 to 01:00 hours Friday and Saturday.

The Licensing Authority wishes to make a representation against this application based on the following licensing objectives:

The prevention of crime and disorder
The prevention of public nuisance
Public safety

Firstly, at Section 5 of the application, the applicant describes the premises as a "Pan Asian Restaurant and Bar". Looking at their full operating schedule and the plans, it is unclear as to whether the premises will be a restaurant or predominantly a vertical drinking premises. It appears that it is proposed to be a combination of both. The plans make reference to "Customer Seating" and a "Kitchen". Therefore, the Licensing Authority would expect restaurant conditions to be placed on the operating schedule if indeed the premises will be more food led. We would suggest the following conditions to be attached to the licence for a restaurant type premises:

1. The supply of alcohol at the premises shall only be to a person seated taking a table meal there and for consumption by such a person as ancillary to their meal.
2. The supply of alcohol shall be by waiter or waitress service only.

If the applicant is looking at a more bar type premises, the Licensing Authority feels that it would be appropriate for food to be made available to the premises to ensure issues concerning intoxication are taken into account. For example, the following condition may wish to be considered:

3. "Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises"

The prevention of crime and disorder

I have assessed Section 18(b) of Miss Atkinson's application and I have noted that she proposes to have a minimum of 1 door supervisor on Friday and Saturday evenings. However, if the premises is to be more alcohol led with vertical drinking we would advise for there to be a minimum of two. This is so preventative measures are put in place to cover both inside and out of the premises. Furthermore, two SIA door supervisor would also be more effective when dealing with dispersal issues that may arise.

The prevention of public nuisance

We have concerns about the proposed finishing times for Regulated Entertainment on Friday and Saturday going up to 01:00 hours. We feel there is the risk of potential disturbance to residents living nearby. Earlier finishing times may wish to be considered by Miss Atkinson so they are more appropriate for the local area.

The applicant has stated that the closing times will be 30 minutes after the proposed finishing times for licensable activities. However, Ms Atkinson has not addressed the issue of dispersal in the operating schedule.

Public Safety

In addition to the proposals listed in 18(c) of their operating schedule, we feel that the means of escape at the premises should be specifically addressed. For instance, emergency procedures will be important especially with a late night venue where potentially vertical drinking and regulated entertainment will be carried out. The following condition may be considered,

- The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.

Recent History

The Council has had to engage with Miss Atkinson at the premises in relation to certain compliance issues.

Firstly, I am aware that on Saturday 19th August 2023 Officers from the Council's Anti-Social Behaviour Team visited the premises due to loud music. Miss Atkinson had submitted a Temporary Event Notice for this event to carry out licensable activities from 18:00 to 00:00 hours for 60 people. During their visit, ASB Officers observed that black bags, chairs and other waste was blocking the rear escape route. They have stated that they entered the complainant's property and concluded that sleep would have been difficult inside and that the bass beat was the dominant sound. As they returned to the premises, they observed that two males were standing at the rear fire door and that they appeared to be smoking what smelt like cannabis openly and unopposed. They noted that two females were sitting on the stairs. One was clearly intoxicated, looking unwell and appeared to have vomited. Officers then went to the front entrance of the premises and reported that there were approximately 15-20 patrons on the street but no sign of a doorman. Officers entered the premises and gained the attention of Miss Atkinson and advised her on the issues. The music was turned down immediately and Officers noted that Miss Atkinson stated that she was unable to deal with everything as she was behind the bar.

Ms Atkinson subsequently applied for a Late Temporary Event Notice on 19th September 2023 for an event scheduled to take place on 30th September 2023. However, Police Licensing submitted a representation against the TEN and therefore our Licensing Team issued a Counter Notice to Miss Atkinson. Following this, I was invited to attend a meeting with Police Licensing and Miss Atkinson on 26th September 2023 at Ruislip Police Station to advise Miss Atkinson's of the areas of concern we had and what was expected from her moving forward.

The incident on 19th August 2023 raises some concerns for us in relation to the confidence we have in Miss Atkinson upholding the licensing objectives in the future if a premises licence were to be granted. Miss Atkinson has applied for a premises licence as an individual and is also the proposed named DPS for this application.

I am happy to attend a hearing, if required, to verbally deliver my representation and also to answer any queries from the Licensing Sub-Committee.

If you have any queries regarding this matter, then please feel free to contact me.

A handwritten signature in black ink, appearing to read 'D. Ferrer', written over a light grey rectangular background.

Daniel Ferrer
Licensing Team Manager
dferrer@hillingdon.gov.uk
T. 01895 277 753

RE: New Premises Licence application - Saki, Ruislip Manor

EPTeam <EPTeam@Hillingdon.gov.uk>

Tue 31/10/2023 18:42

To:licensing <licensing@hillingdon.gov.uk>;ASB Investigations <asbinvestigations@hillingdon.gov.uk>;Agnes Forster <AForster@hillingdon.gov.uk>;Amanda Gibbons <agibbons@hillingdon.gov.uk>;Christine Khacherian <CKhacherian@hillingdon.gov.uk>;Navida Khanum <nkhanum@hillingdon.gov.uk>;EPTeam <EPTeam@Hillingdon.gov.uk>; food healthandsafety <foodhealthandsafety@hillingdon.gov.uk>;formsadmin.london@hse.gov.uk <formsadmin.london@hse.gov.uk>;FSR-AdminSupport@london-fire.gov.uk <FSR-AdminSupport@london-fire.gov.uk>;ISD Alcohol Licensing <alcohol@homeoffice.gov.uk>;licensing-xh@met.pnn.police.uk <licensing-xh@met.pnn.police.uk>;Lois King <LKing@hillingdon.gov.uk>;Planning <planning@hillingdon.gov.uk>;Safeguarding children Admin <safeguardingchildrenadmin@hillingdon.gov.uk>;Shikha Sharma <SSharma4@hillingdon.gov.uk>;Trading Standards <tradingstandards@hillingdon.gov.uk>

The EP Team would raise an objection to this application for a new premises licence as we have historic evidence of nuisance and noise complaints from this premises

EP Officers have reported Out-of-Hours (OOH) visits whereby evidence was gathered of patrons smoking inside the premises, contrary to the smoke free legislation, as well as the smoking of drugs to the front and rear of the premises whilst the premises was operational

As well as the smoking offenses witnessed, noise nuisance complaints have been substantiated in the past and verbal / written warnings administered to those persons responsible at the time offence

Given these reasons, we'll await response from the applicant / licensing team to this objection

Kind regards

**Environmental Protection Team**

London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW



For guidance on Environmental Protection, please visit our webpage: [Environment - Hillingdon Council](#)

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From: licensing <licensing@hillingdon.gov.uk>

Sent: Wednesday, October 4, 2023 3:35 PM

To: ASB Investigations <asbinvestigations@hillingdon.gov.uk>; Agnes Forster <AForster@hillingdon.gov.uk>; Amanda Gibbons <agibbons@hillingdon.gov.uk>; Christine Khacherian <CKhacherian@hillingdon.gov.uk>; Navida Khanum <nkhanum@hillingdon.gov.uk>; EPTeam <EPTeam@Hillingdon.gov.uk>; food healthandsafety <foodhealthandsafety@hillingdon.gov.uk>; formsadmin.london@hse.gov.uk; FSR-AdminSupport@london-fire.gov.uk; ISD Alcohol Licensing <alcohol@homeoffice.gov.uk>; licensing <licensing@hillingdon.gov.uk>; licensing-xh@met.pnn.police.uk; Lois King <LKing@hillingdon.gov.uk>; Planning <planning@hillingdon.gov.uk>; Safeguarding children Admin <safeguardingchildrenadmin@hillingdon.gov.uk>; Shikha Sharma <SSharma4@hillingdon.gov.uk>; Trading Standards <tradingstandards@hillingdon.gov.uk>

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Regards

Kerry

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London Borough of Hillingdon

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